



Services for Young People

Local Delivery by SCC in Runnymede

26/02/10

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Our intention is to deliver world class services for young people in Surrey.

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your Borough

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to ‘transform’ its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the ‘Services for Young People Transformation Project’ that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

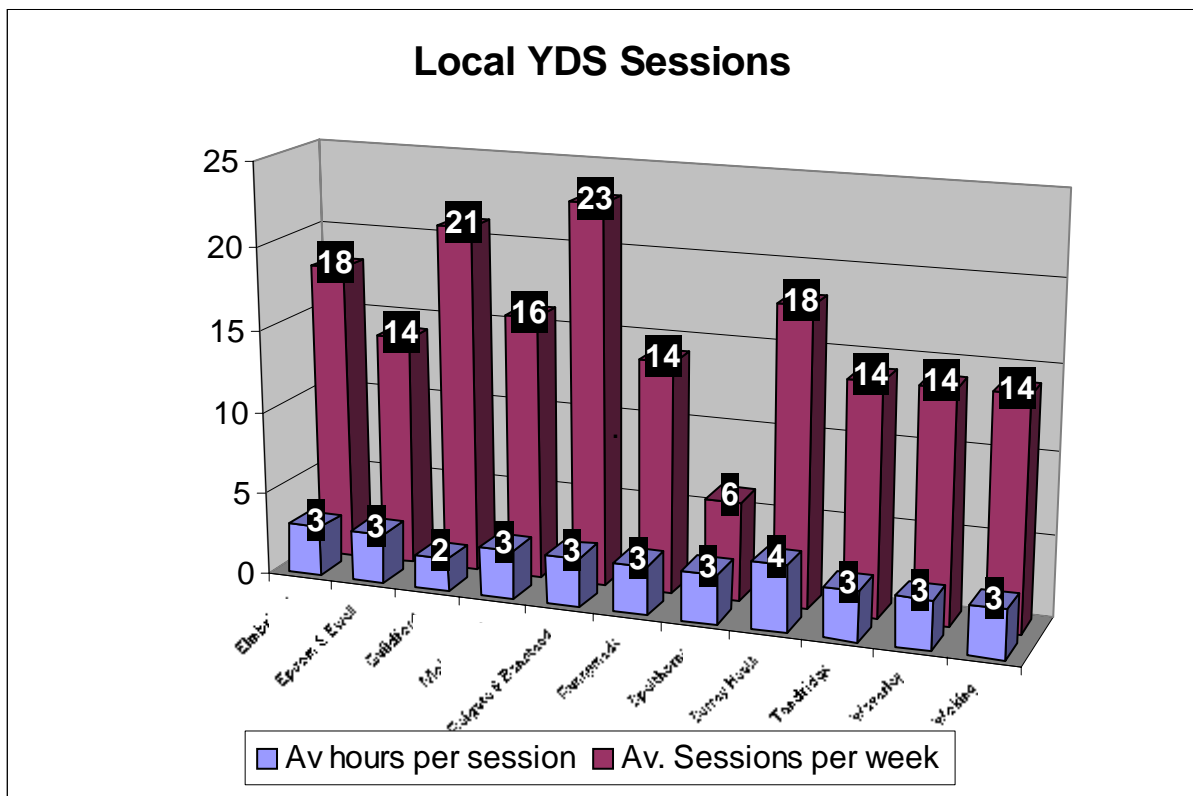
- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

The whole process will take about two years. These are the key milestones;

Year 1 - 2010/2011				Year 2 - 2011/2012			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

	County target 2009-2010	County Performance up to Q3		Runnymede performance up to Q3		County target 2010-2011
Contact with 13 – 19 year old cohort	25%	8%	7,240 young people (av. 658 per Borough)	12%	771 young people	25%
Participation in YDS programmes by 13 – 19 year old cohort	15%	4%	3,678 young people (av. 334 per Borough)	6%	424 young people	15%
Supporting these participants in achieving a recorded outcome.	60%	17%	2,457 young people (av. 223 per Borough)	40%	401 young people	60%
Supporting these in registering on a nationally validated accredited outcome.	30%	3%	413 young people (av. 38 per Borough)	1%	9 young people	30%



Youth Development in Runnymede; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document.

Monday	Tuesday	Wednesday	Thursday	Friday, Saturday & Sunday
Addlestone Youth Centre / Jubilee HighSchool				
After School Drop In 2:45 - 4:45 8 weeks	Uchoose - Schools Inclusions 9:45 - 1:30pm 38 weeks Sexual Health Drop In 2:45 - 4:45pm 24 weeks Schools Session Jubilee High School 12 - 3pm 38 weeks	Young Parents 12 - 2 pm 42 weeks Sexual Health Drop In 2:45 - 4:45pm 20 weeks Schools Session Jubilee High School 12 - 3pm 38 weeks	Uchoose - Schools Inclusions 9:45 - 2:30pm 38 weeks	Youth Festival (July) (Saturday)
Community Arts Project 5 - 9pm 30 weeks Arts Award/Drop In 7 - 9pm 46 weeks (starting Jan10)	Targeted Young Women 5 - 7pm 42 weeks Open Access Drop-In 7.00 - 9.00 pm	Lads Targeted Work 7 - 9pm 42 weeks Drop In 7 - 9pm 42 weeks (starting Jan10) Youth Committee 7 - 9pm 42 Weeks	Babysitting Course 5 - 7pm 20 weeks Acupuncture 5 - 7pm 42 weeks 17 to 19 yrs Targeted Work 7 - 9pm 42 weeks	SRE Residential Lads Residential - Avon Tyrell (June) Babysitting Residential Avon Tyrell (Oct)
August - Young Women - Week long residential to Skern Lodge				

Youth Development in Runnymede; 2010/2011 Plan

Monday	Tuesday	Wednesday	Thursday	Friday, Saturday & Sunday
Chertsey Youth Centre re-starting in Feb 2010 when new staff start				
	Young Women's Targeted 7 - 9:30pm 24 weeks	Lads Targeted Work 7 - 9:30pm 24weeks	Music Project 46 weeks 7 - 9pm	Outreach 16 weeks 6 - 8pm
North Runnymede Schools Work				
Transitional Project 11am - 3pm	Uchoose 2 sessions 9:45am - 1:30pm	Sexual Health Drop In 12pm - 2pm 12 weeks (funding issues) Year 7 Targeted Work 4 hours per week Starting Feb 2010 X Active @ Magna 4.00 - 7.00 pm 38 Weeks	Uchoose 9:45am - 2:30pm	
Englefield Green				
Drop In 6:30 - 9pm			Drop In 7.00 - 9:30pm	
Egham				
The Zone 42 weeks 7.00 - 9:30 pm	Moto Project 3:30 - 6:30pm 42 weeks Tuesday Club Learning Difficulties 7pm - 9pm 42 weeks	Babylink 11am - 1pm 42 weeks Sexual Health Drop In 12 - 2pm 12 weeks per year Drop In 6:30 - 9:30pm 42 weeks		Strodes Drop In 11am - 2pm 42 weeks

Other Services in Runnymede; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Runnymede include ground maintenance work around **Meath School for Pupils with Autism and Asperger's Syndrome**, Chertsey, decorating and repairs to the **New Haw Scout Hut**, **New Haw** and an art Project undertaken to decorate the bathroom and Oncology Adolescent Ward with a mural chosen by the patients at **St Peter's Hospital**. St Peter's is also the location for an award winning *memory box project* through which young offenders learned carpentry skills while making wooden memory boxes for the bereaved parents of deceased infants.

Connexions Surrey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey Q3 2009/10	Runnymede Q3 2009/10	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.93%	4.40%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.9 fte PAs deliver front line services in the borough, working in Magna Carta School, Fullbrook School, Jubilee High School, Salesian School, Philip Southcote School, Freemantles and St. Peter's Hospital Teaching Centre

Support is also given to students attending Brooklands College (Weybridge campus) targeting those who are vulnerable or more likely to need support in remaining in education.

Other Services in Runnymede; 2010/2011 Plan

Additional targeted provision provided by **Connexions** in the Borough delivers support for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

Performance indicators;

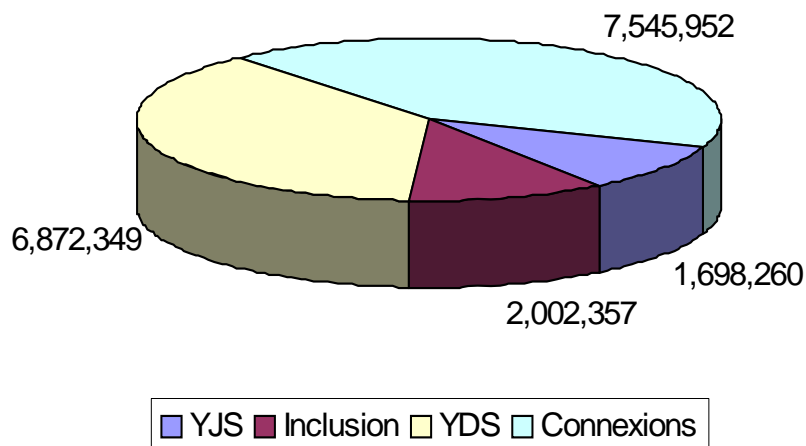
Target 2009/10	Surrey 2009/10	Runnymede 2009/10	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	13	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	705	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	4.06%	Persistent absence < 4.9%

The Cost Of Delivery In Runnymede

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Total Services For Young People	18,218,918	16,655,000
YJS	1,698,260	The detailed service budget will not be finalised until the Cabinet approve the Medium Term Financial Plan in March
Inclusion	2,002,357	
YDS	6,872,349	
Connexions	7,545,952	
YDS budget for Runnymede	303,031	
• Staff costs £296,134		
• Other costs £6,897		
• Net costs include vacancy factor, recovery costs and charges		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget	604,919	
• A proportion of these figures will be spent locally		
Connexions budget for Runnymede	324,000	
Employment costs for 9fte Personal Advisers (excl school provision, premises and other indirect costs)		

Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services

Surrey - proportion of net Youth Services budget 2009-2010



The Wider Partnership in Runnymede

The Borough Council

- A key partner in delivering local services.
- SSP, LSP and C&YPP partnership priorities
- Runnymede School Federation

The Voluntary Sector

- Surrey Youth Focus as umbrella organisation
- Weybourne Gym Club
- East to West Trust
- Girls' Brigade - Surrey Downs District

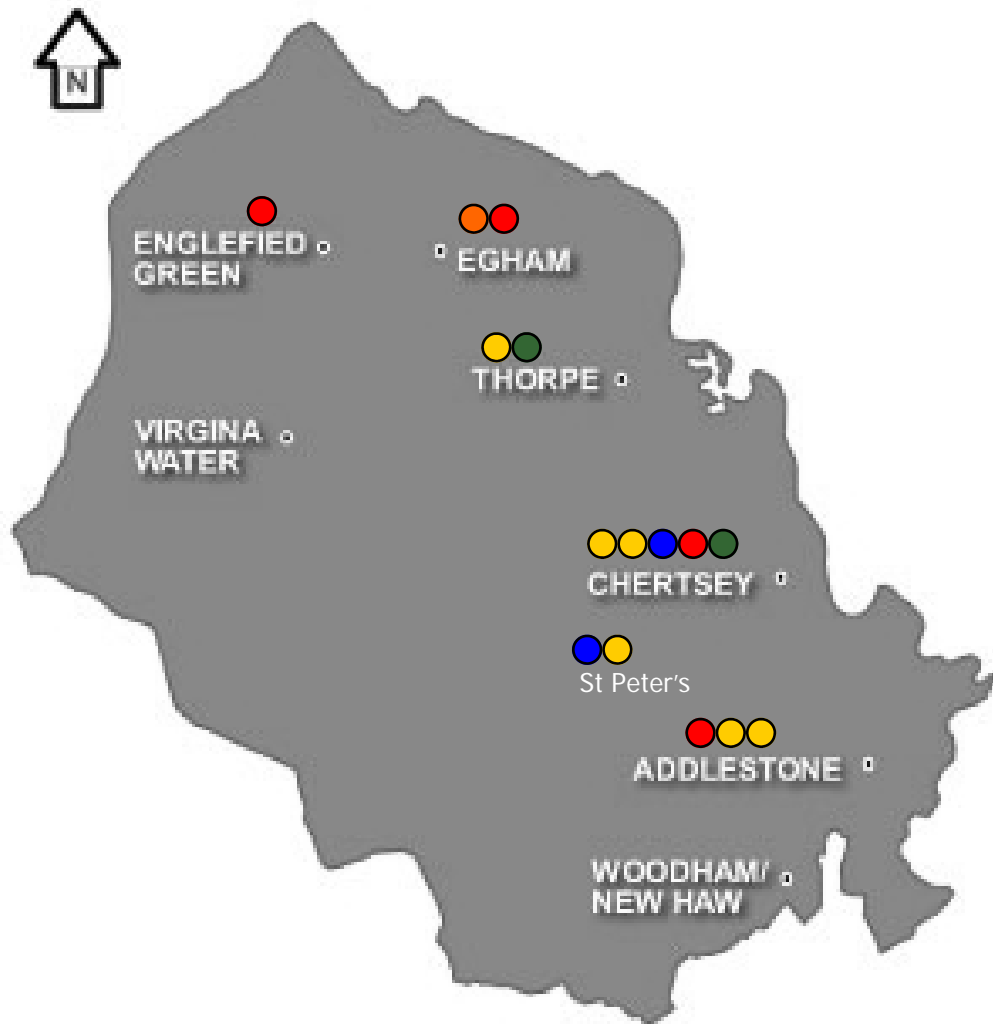
Uniformed Groups

- Girlguiding Surrey West
- British Red Cross
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

Schools & Colleges

- Magna Carta School
- Fullbrook School
- Jubilee High School
- Salesian School
- Philip Southcote School
- Freemantles
- St. Peter's Hospital Teaching Centre

Overview Of Services In Runnymede



Key to locations;

- Youth Clubs (details p6)
- Other YDS activities (details p6)
- Schools with Connexions Personal Advisers (details p7)
- Youth Justice Service activity locations (details p7)
- Other locations delivering services for young people within the wider partnership (details p10)

(shown by closest town/locality to indicate distribution of SCC services in the Borough)

Appendix 1; Borough Profile 2008-2009

Young People In Runnymede

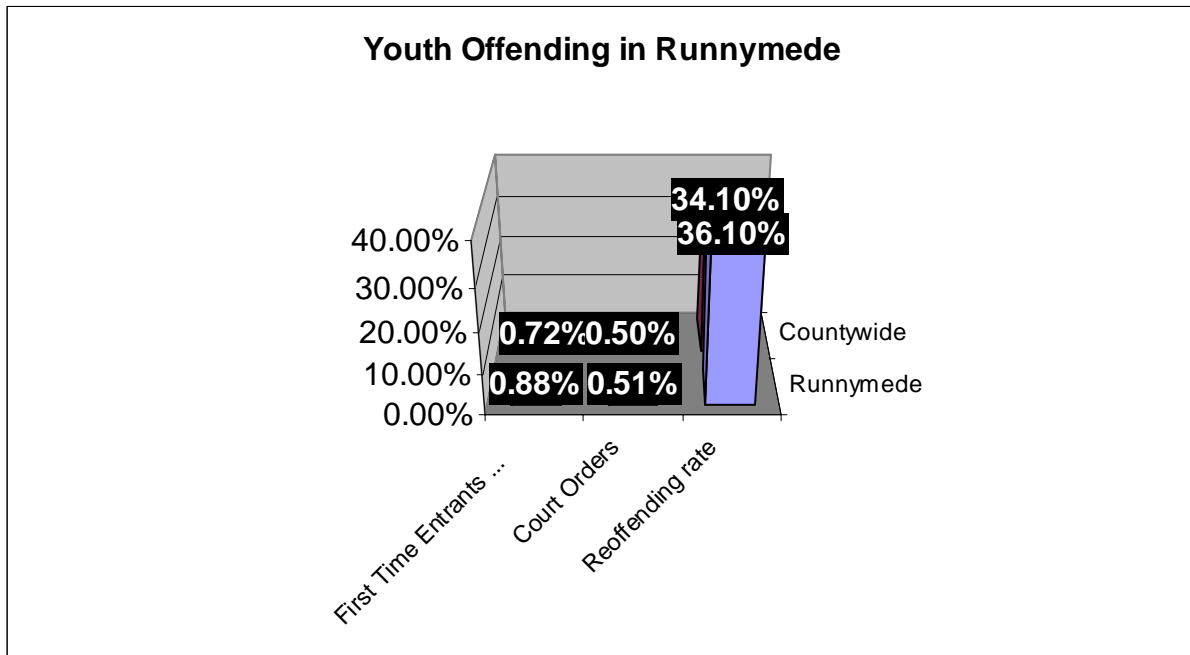
There are c.9,300 young people living in Runnymede aged 10-19, 6.8% of the Surrey total.

Young Offenders in Runnymede

There were 82 first time entrants to the Youth Justice System in 2008/09

There were 47 Court Orders

There was 1 custodial sentence



Vulnerable Young People in Runnymede

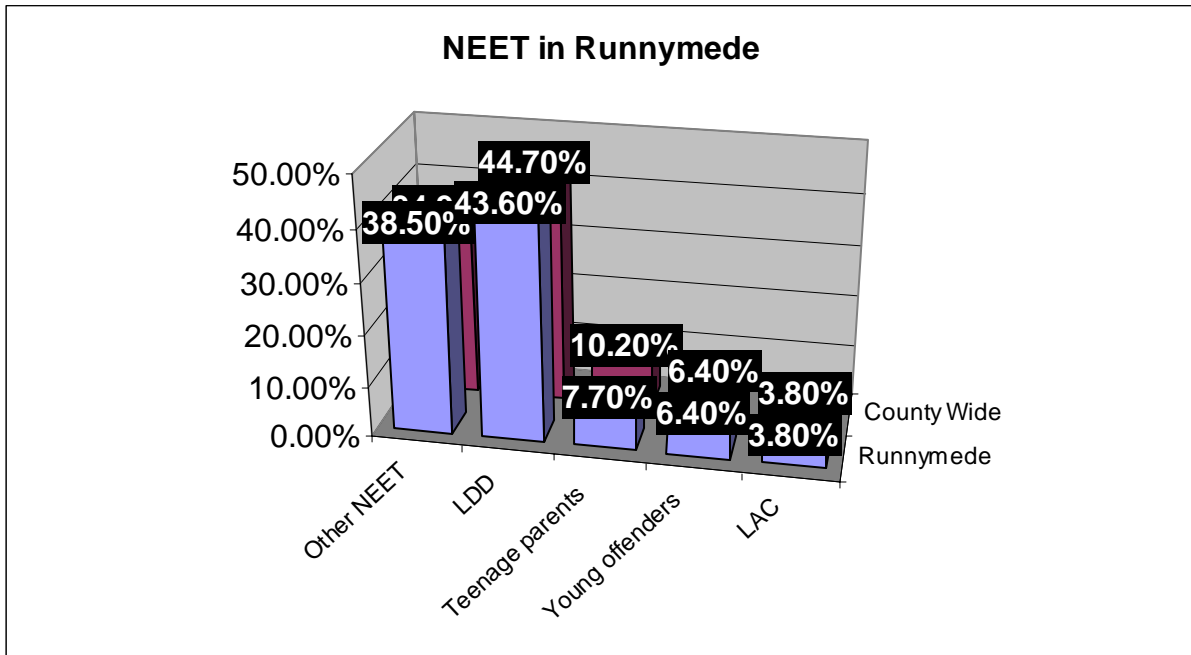
There were 95 young people in Runnymede who were not in education employment or training (NEET). Of them;

- 21 (22.1%) were sixteen, 30 (31.6%) were seventeen and 44 (46.3%) were eighteen years old.
- 49 (51.6%) were female and 46 (48.4%) male.
- 92 (96.8%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this Borough is:

- Some form of LDD 34 young people (43.6%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 6 young people (7.7%) (Surrey average 10.2%)
- Young Offenders – 5 young people (6.4%) (Surrey average 5.1%)
- LAC or Care Leavers – 3 young people (3.8%) (Surrey average 1.6%)

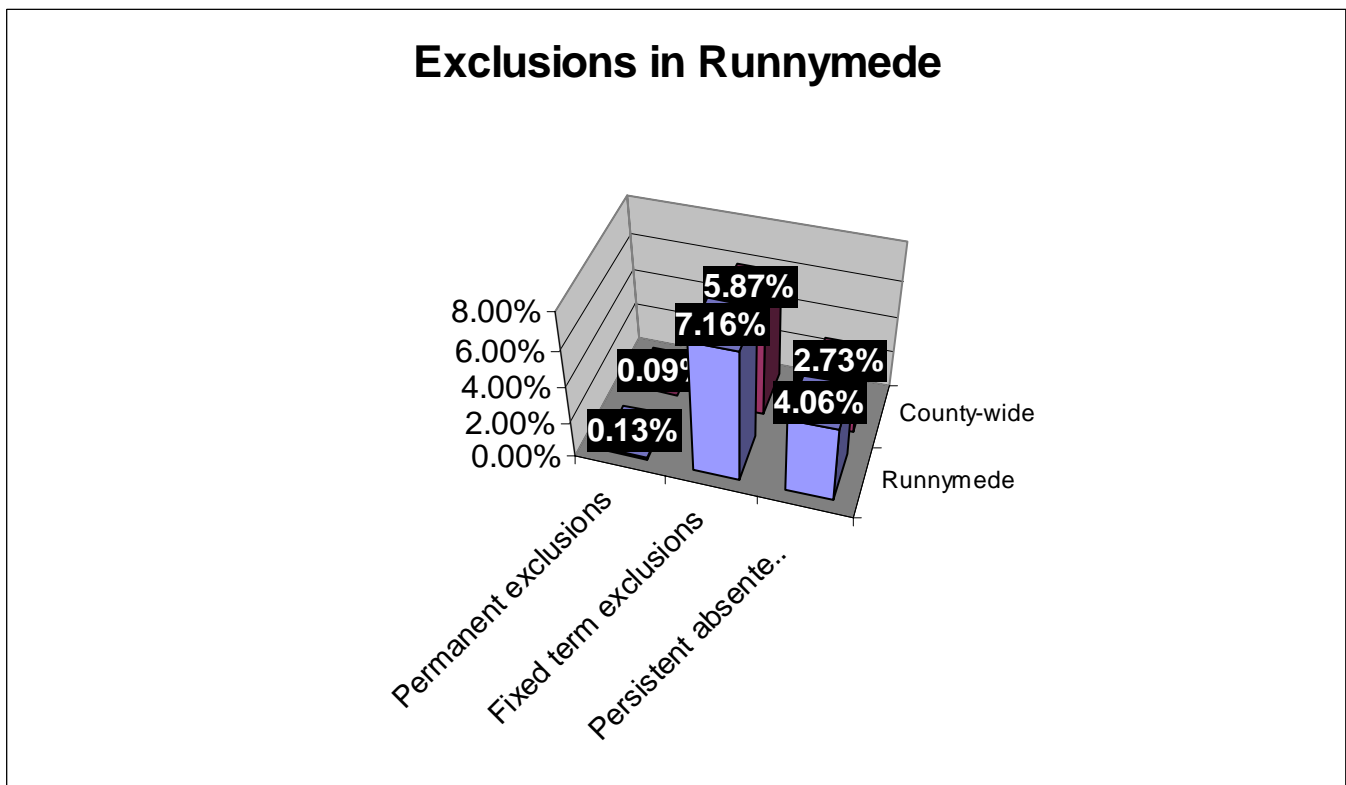
Appendix 1; Borough Profile 2008-2009



23 young people have been NEET for greater than six months (24.2% compared to Surrey average 25.0%).

There were 70 young people (73.7% of all NEET) available for Employment, Education & Training and a further 20 (21.1%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of available with additional support are Teenage Parents or Pregnant, Young Carers, and Those Not Yet Ready for Work/Learning)

5 NEET young people (5.3%) have 5 or more GCSE's grade C and above or GNVQ Intermediate whilst 25 (26.3%) have less than 5 GCSE's/NVQ level 1.



Appendix 2; What This Means For Young People

Case Study; A young person living in Runnymede

Submitted by a Connexions Personal Adviser, November 2009

The **Connexions Personal Adviser** started working with this young person when she was already at risk of permanent School exclusion.

The young person's Mother has severe learning difficulties, which has impacted on her development. The young person also has learning difficulties herself and is unable to manage her aggressive behaviour, which led to her facing exclusion from school.

The **Inclusion Service** arranged an emergency school review to decide next steps for young person's education, where it was agreed that this young person would be best served by becoming permanently excluded from mainstream education and would work instead with the **Out of School Service**. Her statement of educational needs changed was changed to reflect this.

Parenting support sessions were arranged through the family's **Family Support Worker** and the **Connexions PA** continued with twice weekly intensive one to one sessions with the young person, which led to further support being arranged from **young carers** and the **Adult Learning Disabilities Service**.

As a result of taking on the responsibility of lead professional for this multi-agency support network, the PA has ensured that this young person's education has been maintained—she has engaged well with the Out of School Service and tutoring—while being able to offer her and her family the ongoing support required to give her home life more stability.

